



HCR 3.0 — spordle Weekly Newsletter

The purpose of this weekly newsletter is to update you on the progress of the new HCR 3.0 platform. It is intended for the super-users and at any time, you can communicate all or certain items to your users.

Product Status

The product is generally very stable. The load tests are very conclusive which allows us to be ready for the busy period of August, September and October.

We still have some issues with transfers & permissions, but overall, we think we've covered the vast majority of the scenarios. Initially, we had 13 documented transfer processes from HCR 2.0. Thanks to you and the Hockey Canada team, we've managed to map and program more than 46. When the transfers don't work its because the process you are trying to execute is not properly configured in the system. Please continue to submit a support ticket and we will program this workflow into the system.

Of course, several hundred organizations started their registration setup in HCR 3.0. The Milton Minor Hockey Association in Ontario leads with 1,695 registered players. Congratulations! We currently have 23,5201 players enrolled in HCR 3.0.

Training environment

The training environment is now up-to-date with the v2021-07-07 data and functionalities.

Please note that all users on the platform dated v2021-07-07 have access using the same credentials in the training environment. For all new users, you must first add in the official production environment first and then, open a ticket with the mention "new training user" with the name and email address of the user.

Here's the link to the training environment: <https://id.training.hcr.spordle.com>

Development progress

As you know, we were able to deliver HCR 3.0 in 11 months in the middle of a pandemic. That's something we should all be proud of. We still have several modules to put online and finalize, but the core of the platform will be fully functional by the end of July.

Data Migration

We are now at over 49.5 million data lines (records) transferred between HCR 2.0 and HCR 3.0. The last critical import was completed on the night of July 5-6, 2021, allowing organizations to begin registrations for clinics

Information / New release

- Search by abbreviation
- Transfers-> Add comment, document anyone involved in the process
- Display shared players in the registration process
- The last step of transfer needs to say approved
- Show qualification in the side panel in the team roster
- Adjust the CRC add - not allowing when there is no member type
- Allow management of payment reception when multiple players
- Make clinic sessions URL link optional
- Waivers were still showing when they are inactive
- Translation on support ticket status
- Make sure an email is mandatory in parent registration
- Can't change the language in the office settings
- Activate credit by default in the registration process
- API: Can't delete registration package
- Registration to Other Item without purchasing a registration package
- Allow duplicating a form
- Allow organization search by the abbreviation
- Allowing parents to register to other items only
- Roll over a team from the previous season
- Wrong display in the CRC status and update status based on the new import
- Add a note to the credit

- Resend an email from the HCR system
- Add items to invoice
- Registration report
- Questionnaire report
- Transaction report

Future July Releases

- Team settings and settings management
- Process payment manually in credit card
- Notification details for a declined payment
- Warning if you try to register in 2 packages of the same age in the same season
- Capture address and contact information on registration
- Allow customization of the age range - Allow MHA to set their age limit inside the HC age
- Overage and underage support
- Delete test invoices (manual payment only)
- Refund on any payment method, not on the original one
- Allow changing a package on an invoice in case the parent made a mistake
- API: Installment with initial payment a 0\$
- Allow selecting any package in manual registration
- Management of the Family relation
- Management of the position when doing a registration
- Management of the order
- Upload documents to the registration process
- Appeal module - Ready to test
- Suspension module - Ready to test
- Travel permit - Ready to test
- Installment Modification / Cancellation
- Finance module

Training updates

- Reporting sessions will be held on July 15th at 10:30am EST and 2pm EST.
- We will have a Q/A drop in session on July 16th at 1:30pm EST
- Hockey Canada will be running training sessions the last two weeks of July

Documentation updates

Now that the rostering module has been released, the "Teams" pages have been updated.

- Teams overview page, click [here](#)
- Add a new team, click [here](#)
- Search for a team, click [here](#)
- Team profile page, click [here](#)

Question

How do I create a store for my coaches?

Answer

Step 1: Create a new registration fee

1. Member type = coach
2. Category = SR
3. Registration name = call it “Bench Staff” or something similar
4. Fees = check the box “exclude all fees”
5. Registration fee = 0\$
6. Link any questionnaire or waiver you need extra (this is a good place to link the coach's code of conduct)
7. Save

Step 2: Create a new online store

Name it “Bench Staff” or “Coach” for example or whatever you feel is more appropriate

In that store, link only this registration fee, no other items or discounts

Question

Why is my other item or registration fee package still showing up in my online store once I have made it inactive?

Answer

When you make your other item or registration fee inactive, you must almost remove it from the online store otherwise it will still show up online.

Question

What training sessions will be available in August?

Answer

Although we are at the start of July, we are working on preparing the training sessions for August. These will mostly likely be refreshers of past trainings with updated functionalities.