



spordle

HCR 3.0 - Newsletter

October 21, 2021



"Lead, Develop and Promote Positive Hockey Experiences."

HCR 3.0 Update

Key Topics

Improvements



Key Topics in this Newsletter

- MY ACCOUNT – Notifications
- MEMBER – Delete a Manual Payment
- REPORTS – Refunds
- TRANSFERS – Target Position Updated
- Teams – Over/Underage Flag Added
- TEAMS – Division and Flag Added
- TEAMS – Player/Coach on Same Roster - Historical Data
- Settings – Team Restrictions
- MEMBER – Suspensions
- DASHBOARD – FAQ Link

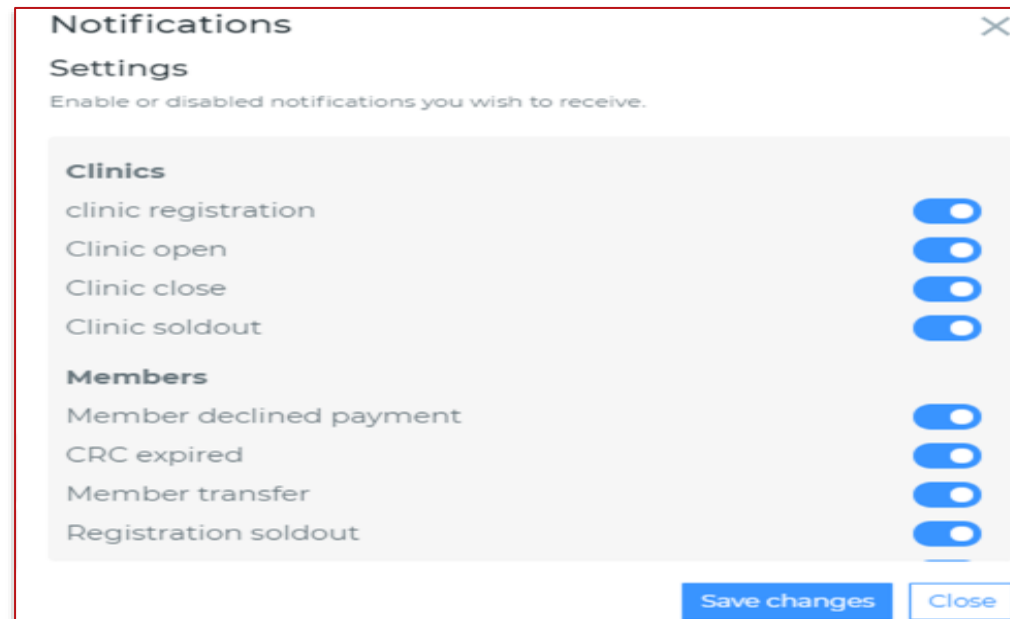
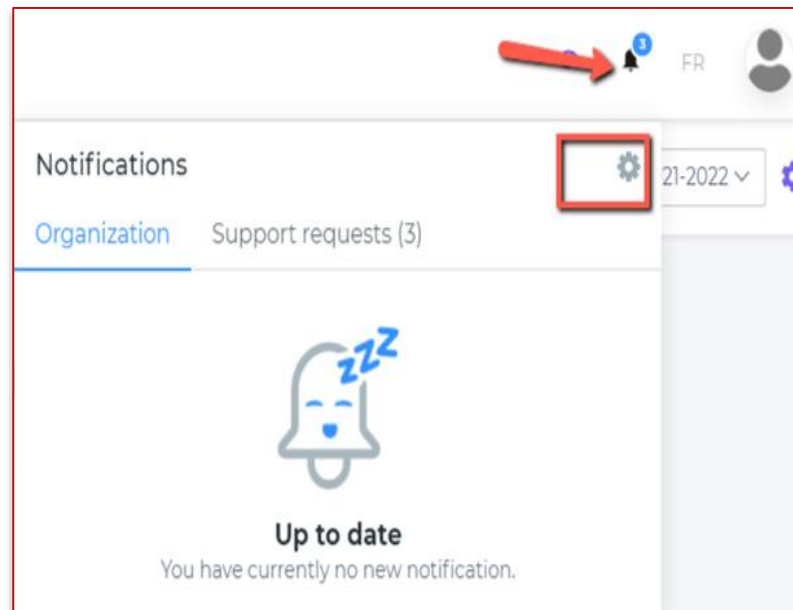
Key Links and Contacts

- [HCR 3.0 User Guide](#)
- [HCR 3.0 Support](#)
- [New Frequently Asked Questions](#)
- [Roles and Permissions](#)

MY ACCOUNT – Notifications

You can now subscribe and unsubscribe to notifications sent from the system. From the notification center, click on the settings icon to enable or disable the ones you want.

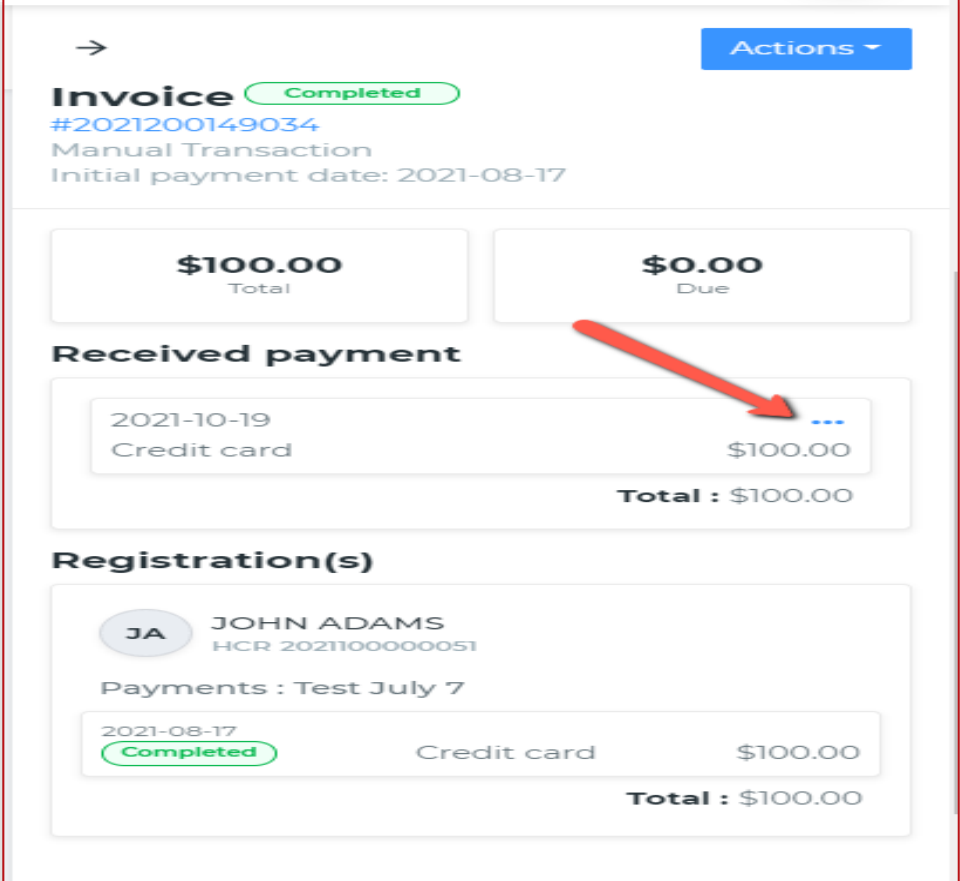
Note: 1. This is permission based - depending on your role, the options for which notifications you can turn on or off will vary. 2. If you have multiple roles on HCR, you will need to set up this for each account.



MEMBER – Delete a Manual Payment

You now have an option that allow you to remove a manual payment received on a transaction.

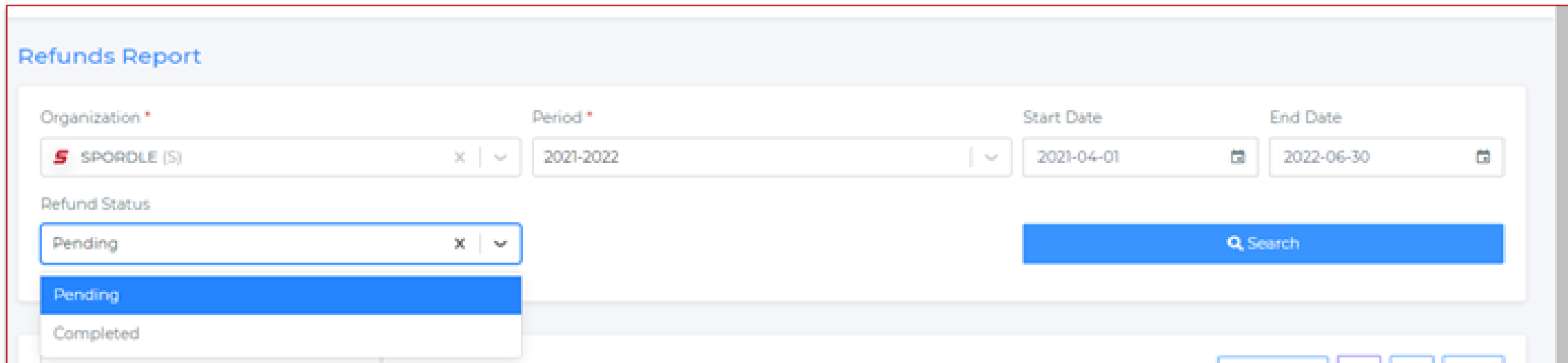
From the transaction menu, click on the invoice. On the side panel, next to the received payment list there is an icon that allow you to delete a received payment.



The screenshot displays a software interface for an invoice. At the top, there is a navigation arrow and an 'Actions' dropdown menu. The invoice is titled 'Invoice' with a 'Completed' status. Below the title, the invoice number '#2021200149034' is shown, along with the text 'Manual Transaction' and 'Initial payment date: 2021-08-17'. The interface shows two summary boxes: '\$100.00 Total' and '\$0.00 Due'. Under the 'Received payment' section, there is a list of payments. The first entry is dated '2021-10-19' and is a 'Credit card' payment for '\$100.00'. A red arrow points to a three-dot menu icon next to this entry. Below this list, the total is shown as 'Total : \$100.00'. The 'Registration(s)' section shows a member named 'JOHN ADAMS' with ID 'HCR 20211000000051'. Under 'Payments : Test July 7', there is a payment entry dated '2021-08-17' with a 'Completed' status, 'Credit card' payment method, and '\$100.00' amount. The total for this section is also 'Total : \$100.00'.

REPORTS - Refunds

A new refund report is available. The report will list all the refund issued by an organization in a period. This report includes the account email and allows you to filter by organization, date range and status of the refund.

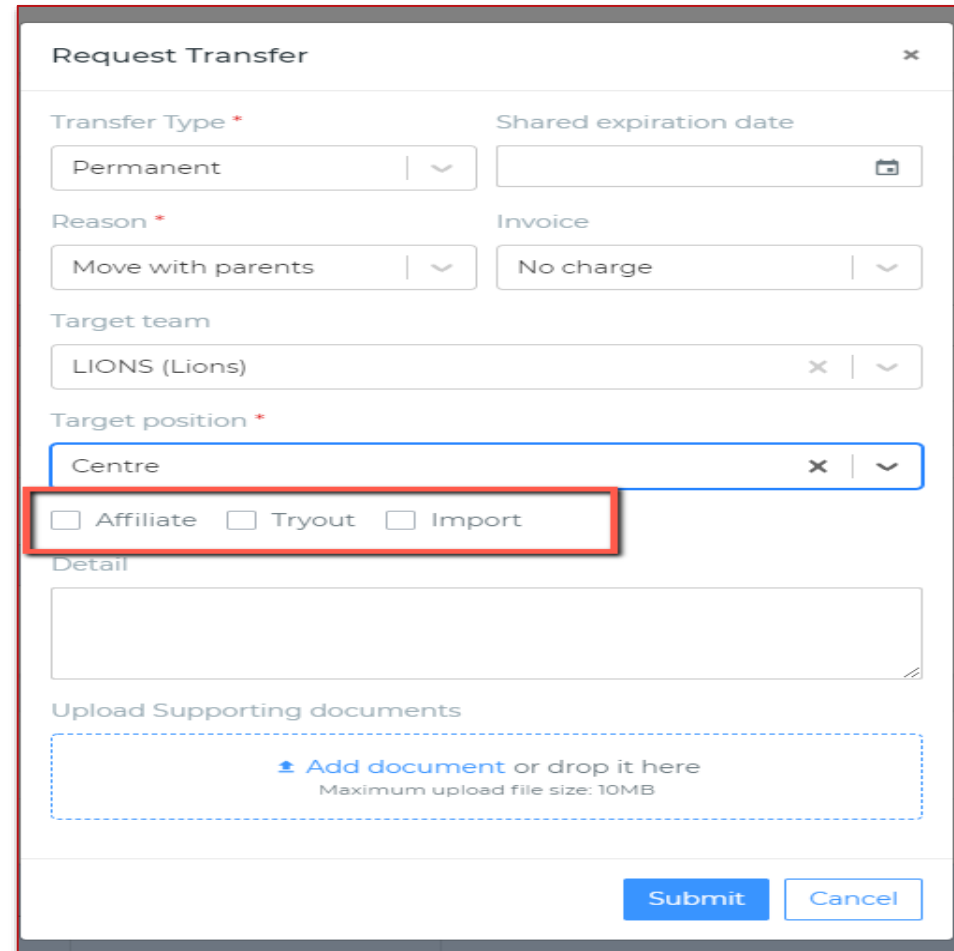


The screenshot shows a web interface for generating a Refunds Report. The title "Refunds Report" is displayed in blue. Below the title, there are four filter fields: "Organization" with a dropdown menu showing "SPORDLE (S)", "Period" with a dropdown menu showing "2021-2022", "Start Date" with a date picker showing "2021-04-01", and "End Date" with a date picker showing "2022-06-30". Below these fields, there is a "Refund Status" dropdown menu with "Pending" selected. A blue "Search" button is located to the right of the dropdowns. The interface is clean and modern, with a light gray background and blue accents.

TRANSFERS – Target Position Updated

The transfer screen has been updated to prevent issues when moving a player to a targeted team.

Note: A transfer for a bench staff position, the fields for Affiliate, Tryouts and Imports will be hidden.



The screenshot shows a 'Request Transfer' form with the following fields and options:

- Transfer Type ***: Permanent
- Shared expiration date**: [Empty field]
- Reason ***: Move with parents
- Invoice**: No charge
- Target team**: LIONS (Lions)
- Target position ***: Centre
- Options**: Affiliate, Tryout, Import (highlighted with a red box)
- Detail**: [Empty text area]
- Upload Supporting documents**: Add document or drop it here (Maximum upload file size: 10MB)
- Buttons**: Submit, Cancel

Teams – Over/Underage Flag Added

A label has been added when you have a player that is overage, or underage based on the team settings. Next to the name of the player you will now see a visual indicator that the player does not match the age restrictions. This will help on validating the roster.

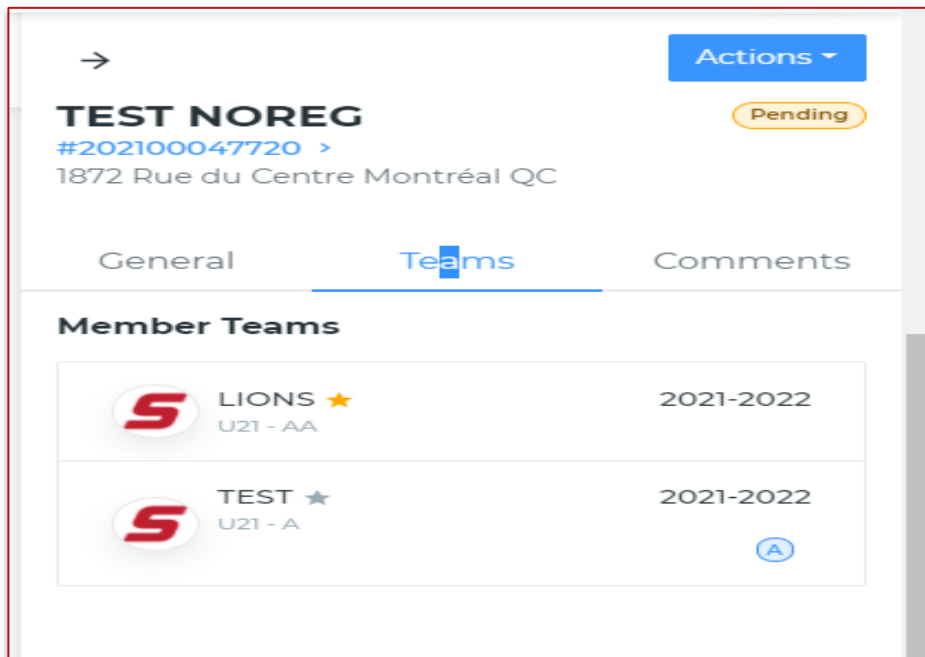
Active Roster (3)

Search Edit Roster + Add

Added date	Name	Position	Jersey #	Status
2021-10-07	SS STEVEN STAMKOS #2021000000005 > 2004-10-07 (17 years old)	Centre		Approved
2021-10-07	IC IURI CUOTO #2021000000003 > 2003-01-01 (18 years old)	Centre		Approved
2021-10-19	JM JEAN-PHILIPPE MICHAUD #202100003003 > 1976-04-21 (45 years old) ⓘ	Centre		Pending

TEAMS – Division and Flag Added

When showing the information of the team history of a player, we now show the proper division, and we have a flag for primary team and information about the release date. This will display in the member history and in the side panel when you roster a player.





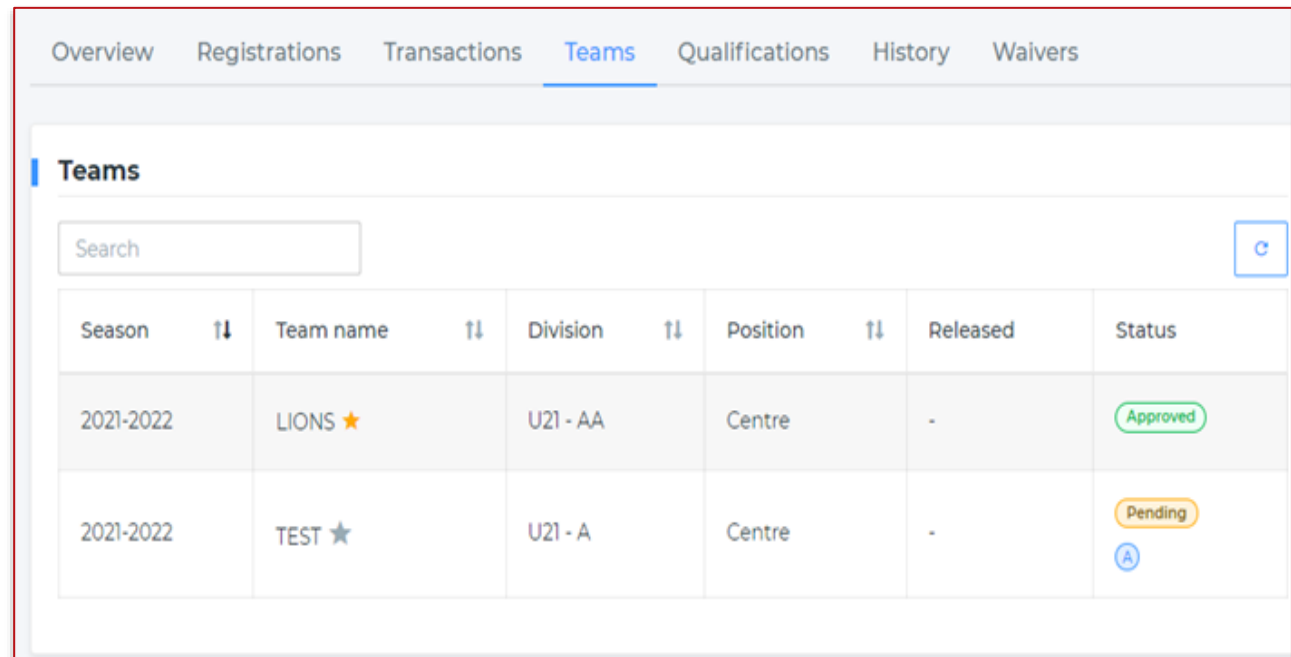
→ Actions

TEST NOREG
#202100047720 >
1872 Rue du Centre Montréal QC

General **Teams** Comments

Member Teams

 LIONS ★ U21 - AA	2021-2022
 TEST ★ U21 - A	2021-2022 (A)



Overview Registrations Transactions **Teams** Qualifications History Waivers

Teams

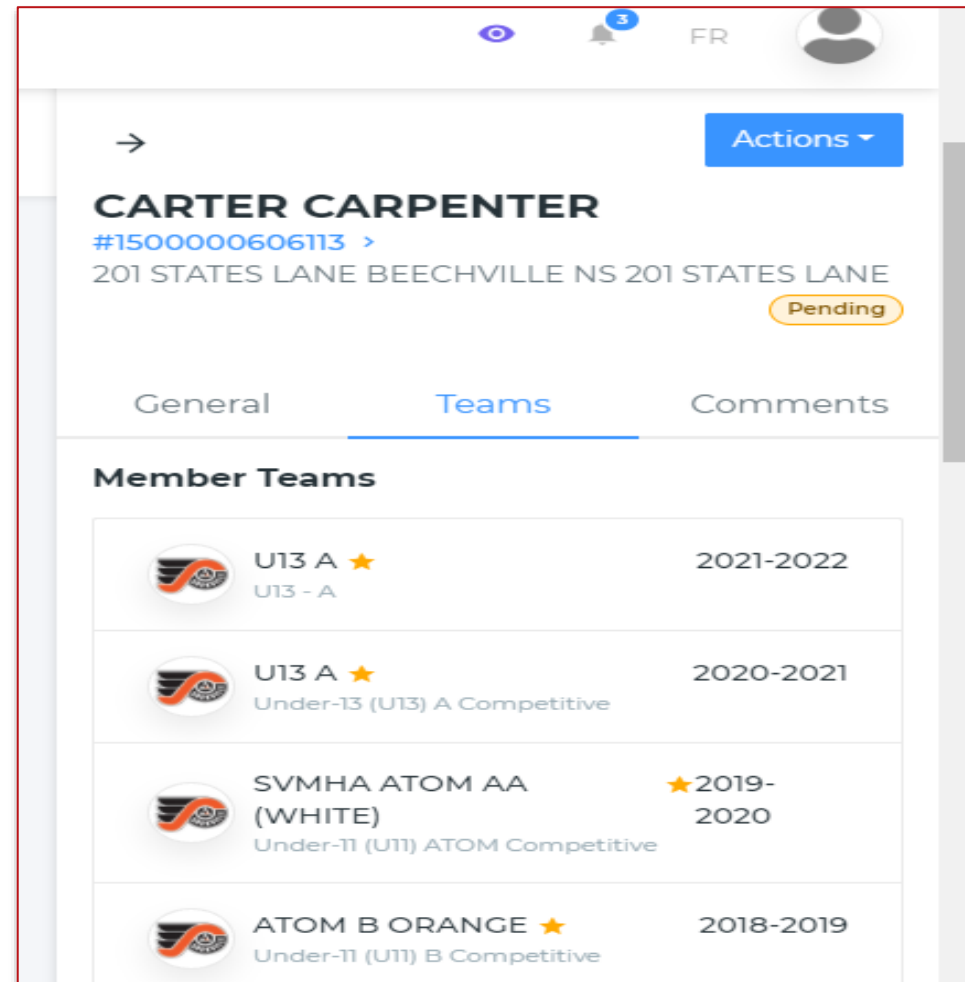
Search (C)

Season	Team name	Division	Position	Released	Status
2021-2022	LIONS ★	U21 - AA	Centre	-	Approved
2021-2022	TEST ★	U21 - A	Centre	-	Pending (A)

TEAMS – Player/Coach on Same Roster - Historical Data

You can now add a member as a player and a coach on the same roster.

Historical data has been added to the side panel. It will now display the previous division and category.



The screenshot shows a mobile application interface for a player profile. At the top, there are navigation icons for eye, notifications (3), language (FR), and a profile picture. Below this is a blue 'Actions' button. The player's name is 'CARTER CARPENTER' with a blue ID '#1500000606113' and address '201 STATES LANE BEECHVILLE NS 201 STATES LANE'. A yellow 'Pending' badge is visible. Below the profile information are three tabs: 'General', 'Teams' (selected), and 'Comments'. The 'Member Teams' section lists four teams with their logos, names, and seasons:

Team Name	Season
U13 A ★ U13 - A	2021-2022
U13 A ★ Under-13 (U13) A Competitive	2020-2021
SVMHA ATOM AA (WHITE) ★ Under-11 (U11) ATOM Competitive	2019-2020
ATOM B ORANGE ★ Under-11 (U11) B Competitive	2018-2019

Settings – Team Restrictions

There is now an option in the roster section to enforce qualification to be valid until the end of the season.

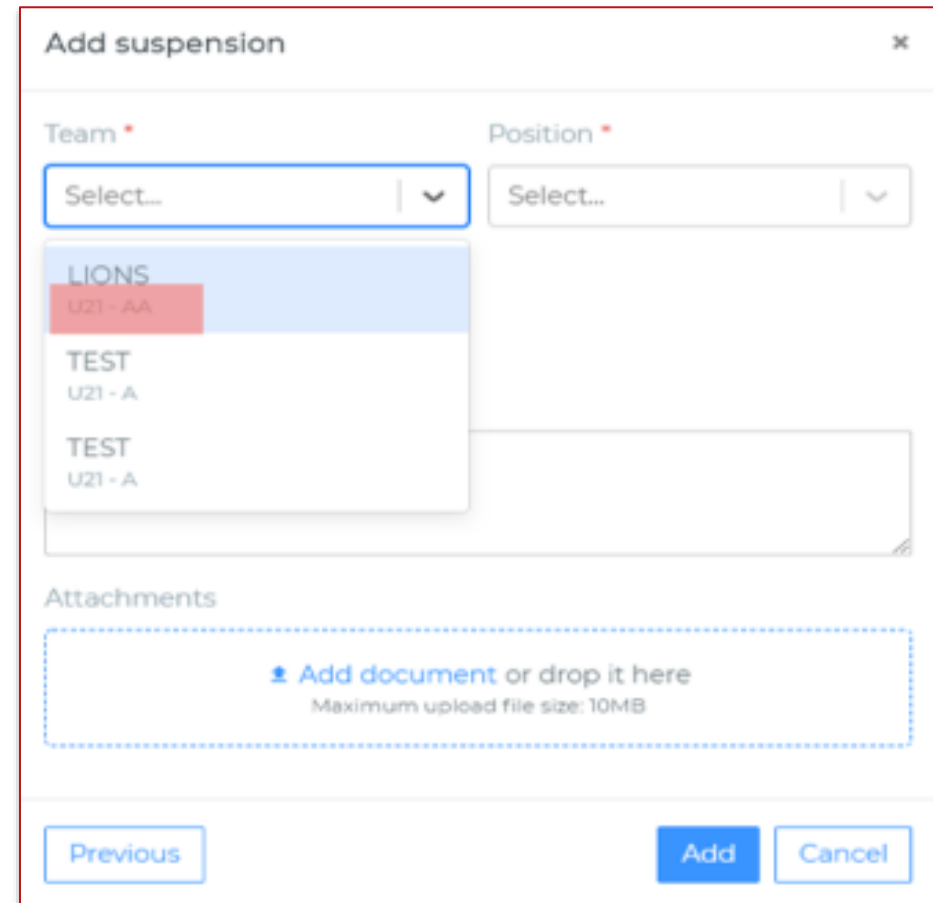
Setting this to Yes and making it enforced in the team restrictions, the system will check if the expiry date of the qualification. If the it is set to expiry before the is end of the season, you will get an error when adding to the roster.

Qualifications require to be valid until the end of the season

No | v

MEMBER – Suspensions

In the suspension module, the team list now show the category / division



The screenshot shows a web form titled "Add suspension" with a close button (X) in the top right corner. The form contains two dropdown menus: "Team" and "Position". The "Team" dropdown is currently open, showing a list of options: "LIONS U21 - AA" (highlighted in blue), "TEST U21 - A", and "TEST U21 - A". Below the dropdowns is an "Attachments" section with a dashed blue border and the text "Add document or drop it here" and "Maximum upload file size: 10MB". At the bottom of the form are three buttons: "Previous", "Add", and "Cancel".

DASHBOARD – FAQ Link

There is a new button to access the FAQ

Dashboard

About Our Teamwork

Spordle is proud to team up with Hockey Canada members from all over the country to shape your registration environment for next season. We can't wait to hit the ice and show you the results of the hard work put in by this all-star lineup!

Help desk articles

[View full guide](#) [FAQ](#)

IMPROVEMENTS

MEMBER LIST - You can now export the search result of the member list in an excel file. After you have run a search from the Export button you can download an excel file of the members.

REPORTS - The account (identity) used to do a transaction for registration and clinics is now added to the reports. That way you can extract the email that was used while doing the registration. Note that this email will be blank if the transaction was done manually by a registrar.

CLINIC - In the clinic attendee report, we added the location of the clinic in the drop-down selection.

ONLINE STORE – You can now search from the list of registration and transactions in the online store, and you can now filter by any information that is displayed in the list. There is also the option to export in excel that will allow you to download the full registration report from that page.

IMPROVEMENTS

MY ACCOUNT – Improvements to the management of the credit card in the vault for Paysafe have been made. You can now add, edit and delete a card in the vault. Upgrades have also been made when change the expiry date of a card. Processing of the card will now take place at the time of the transaction instead of processing that overnight.

REGISTRATION - The window to edit the installments now allows for reprocessing a pending installment and to change the date on a past installment to move it in the future.

INSTALLMENT MANAGEMENT – You can now change the date and the payment method on each installment. Next week you will be able to void a balance owed on a transaction. NOTE: Registrar's that have transactions that need to have a balance cancelled, you can now change the installment to CASH as the payment method and next week you will be able to void the balance.

INSTALLMENT MANAGEMENT – Registrar's can now review the instalments that are not processed and reprocess them from the installment view.

IMPROVEMENTS

TRANSFERS - Will now show the division and the short name of the team in the drop down to select the team in the request transfer window.

ROSTER - It is now possible to change the release date of players and bench staff. This is based on the setting Protect released date. The setting is at true by default.

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ROSTER – Contact name will now be pulled from the Team Contact Information.



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