



*spordle*

# HCR 3.0 - Newsletter

October 21, 2021



"Lead, Develop and Promote Positive Hockey Experiences."

# HCR 3.0 Update

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Key Topics

Improvements

HCR 3.0 Stats



## Key Topics in this Newsletter

- MEMBER – Manage Installments
- Member – Suspension
- TASKS – Transfer – Charge / No Charge
- CLINICS – Multiple Blocks of Prerequisite
- MEMBER – Suspensions – Permission Based Only

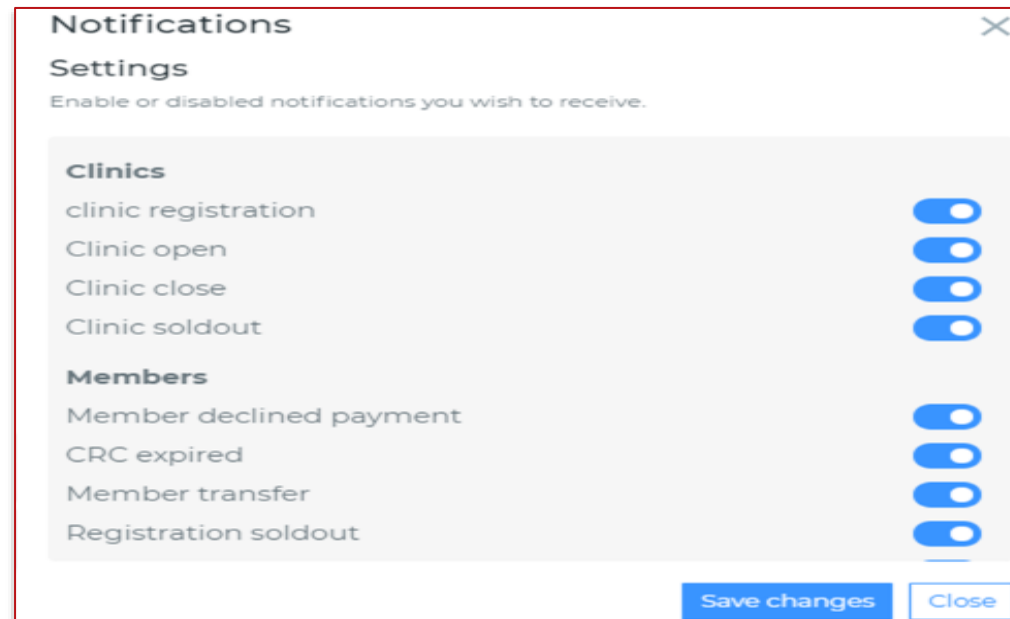
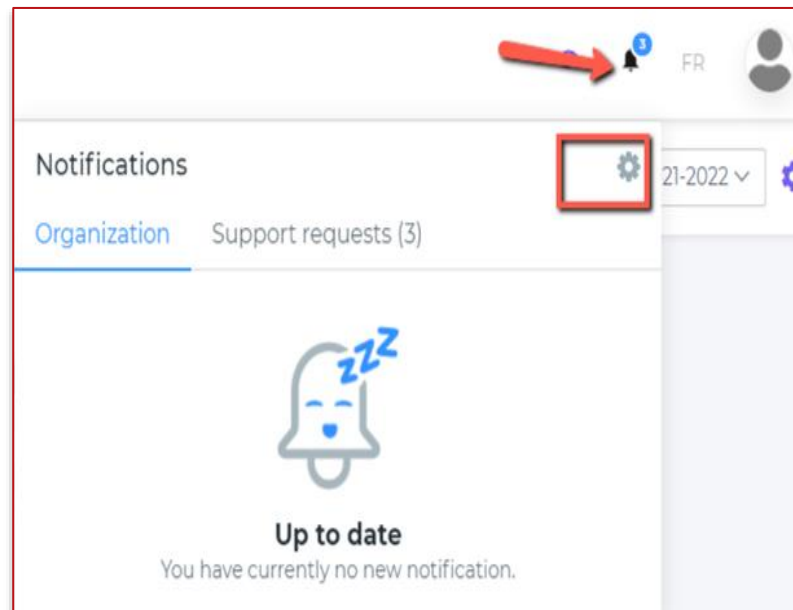
## Key Links and Contacts

- [HCR 3.0 User Guide](#)
- [HCR 3.0 Support](#)
- New Frequently Asked Questions – Coming Soon
- Roles and Permissions – Coming Soon

# MY ACCOUNT – Notifications

You can now subscribe and unsubscribe to notifications sent from the system. From the notification center, click on the settings icon to enable or disable the ones you want.

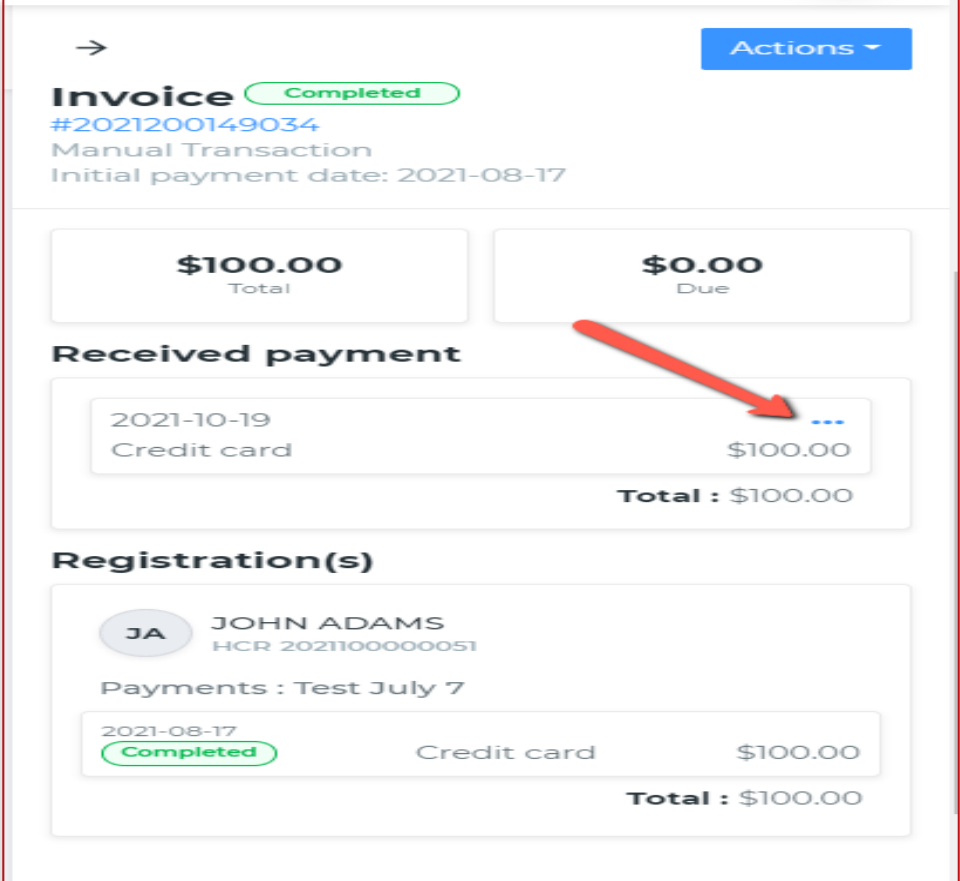
Note: 1. This is permission based - depending on your role, the options for which notifications you can turn on or off will vary. 2. If you have multiple roles on HCR, you will need to set up this for each account.



# MEMBER – Delete a Manual Payment

You now have an option that allow you to remove a manual payment received on a transaction.

From the transaction menu, click on the invoice. On the side panel, next to the received payment list there is an icon that allow you to delete a received payment.



The screenshot displays a software interface for an invoice. At the top, there is a navigation arrow and an 'Actions' dropdown menu. The invoice is titled 'Invoice' with a 'Completed' status. Below the title, the invoice number '#2021200149034' is shown, along with the text 'Manual Transaction' and 'Initial payment date: 2021-08-17'. The interface shows two summary boxes: '\$100.00 Total' and '\$0.00 Due'. Below these is a 'Received payment' section containing a list of payments. The first entry is dated '2021-10-19' and is a 'Credit card' payment for '\$100.00'. A red arrow points to a three-dot menu icon next to this entry. The total for this section is '\$100.00'. Below the 'Received payment' section is a 'Registration(s)' section for 'JOHN ADAMS' (HCR 20211000000051). It shows 'Payments : Test July 7' and a payment entry for '2021-08-17' with a 'Completed' status, 'Credit card' method, and '\$100.00' amount. The total for this section is '\$100.00'.

# REPORTS - Refunds

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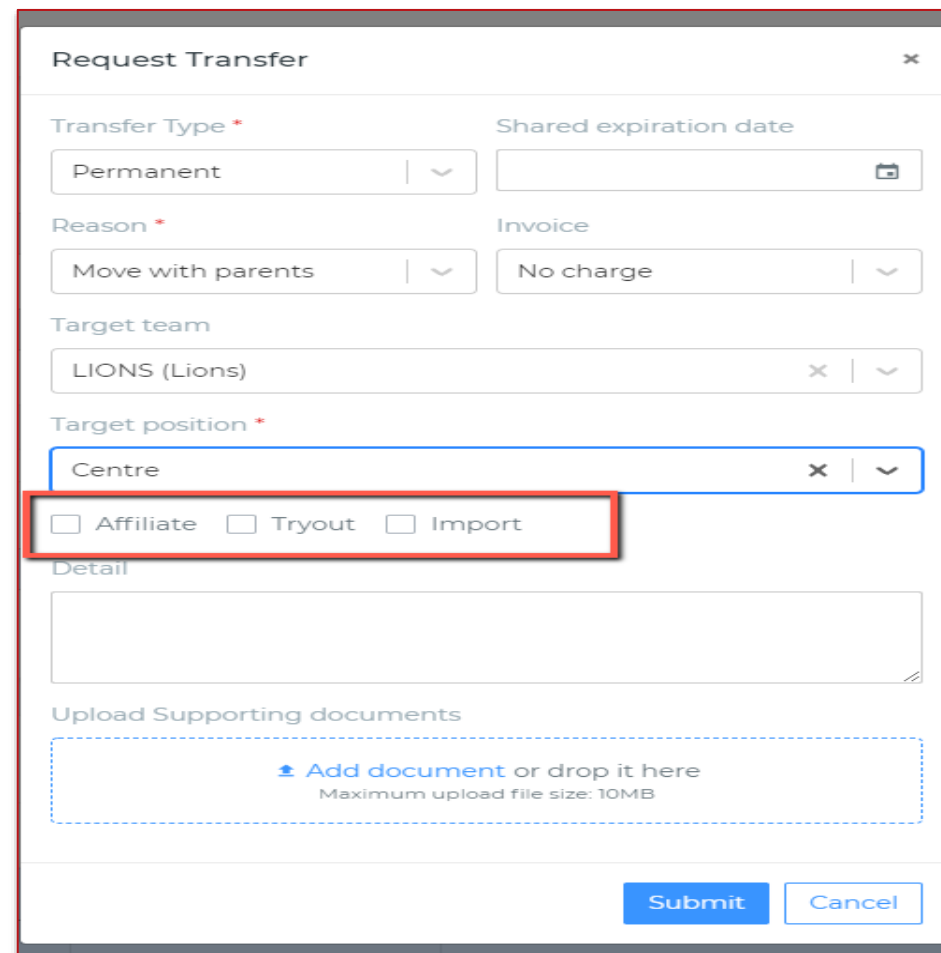
A new refund report is available. The report will list all the refund issued by an organization in a period. This report includes the account email and allows you to filter by organization, date range and status of the refund.

The screenshot shows a web interface titled "Refunds Report". It features several filter fields: "Organization" with a dropdown menu showing "SPORDLE (S)", "Period" with a dropdown menu showing "2021-2022", "Start Date" with a date field showing "2021-04-01", and "End Date" with a date field showing "2022-06-30". Below these is a "Refund Status" dropdown menu with "Pending" selected. A blue "Search" button is located to the right of the filters. The interface is clean and modern, with a light gray background and blue accents.

# TRANSFERS – Target Position Updated

The transfer screen has been updated to prevent issues when moving a player to a targeted team.

Note: A transfer for a bench staff position, the fields for Affiliate, Tryouts and Imports will be hidden.



The screenshot shows a 'Request Transfer' form with the following fields and options:


- Transfer Type \***: Permanent
- Shared expiration date**: [Empty field]
- Reason \***: Move with parents
- Invoice**: No charge
- Target team**: LIONS (Lions)
- Target position \***: Centre
- Options**:  Affiliate,  Tryout,  Import
- Detail**: [Empty text area]
- Upload Supporting documents**: Add document or drop it here (Maximum upload file size: 10MB)
- Buttons**: Submit, Cancel

# ROSTERING – Over/Underage Flag Added

A label has been added when you have a player that is overage, or underage based on the team settings. Next to the name of the player you will now see a visual indicator that the player does not match the age restrictions. This will help on validating the roster.

**Active Roster (3)**

Search Edit Roster + Add

Added date	Name	Position	Jersey #	Status
2021-10-07	<b>SS</b> STEVEN STAMKOS #2021000000005 2004-10-07 (17 years old)	Centre		Approved
2021-10-07	<b>IC</b> IURI CUOTO #2021000000003 2003-01-01 (18 years old)	Centre		Approved
2021-10-19	<b>JM</b> JEAN-PHILIPPE MICHAUD #202100003003 1976-04-21 (45 years old) 	Centre		Pending

# TEAMS – Division and Flag Added



When showing the information of the team history of a player, we now show the proper division, and we have a flag for primary team and information about the release date. This will display in the member history and in the side panel when you roster a player.

→ Actions

**TEST NOREG**  
#202100047720 >  
1872 Rue du Centre Montréal QC

General **Teams** Comments

**Member Teams**

 <b>LIONS</b> ★ U21 - AA	2021-2022
 <b>TEST</b> ★ U21 - A	2021-2022 <span>(A)</span>

Overview Registrations Transactions **Teams** Qualifications History Waivers

**Teams**

Search (C)

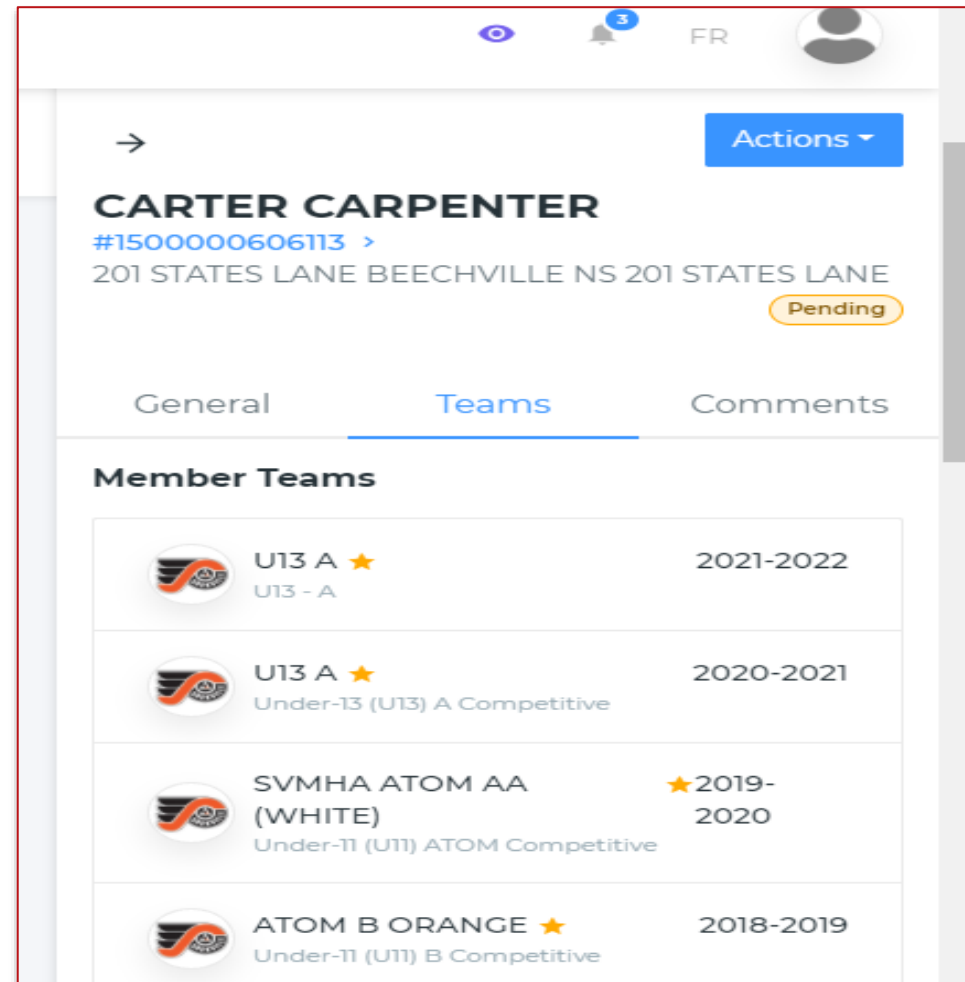
Season	Team name	Division	Position	Released	Status
2021-2022	LIONS ★	U21 - AA	Centre	-	Approved
2021-2022	TEST ★	U21 - A	Centre	-	Pending <span>(A)</span>



# TEAMS – Player/Coach on Same Roster - Historical Data

You can now add a member as a player and a coach on the same roster.

Historical data has been added to the side panel. It will now display the previous division and category.



The screenshot shows a mobile application interface for a player profile. At the top, there is a navigation bar with a back arrow, a notification bell with '3', the language 'FR', and a profile icon. Below this is a blue 'Actions' button. The main header displays the player's name 'CARTER CARPENTER', ID '#1500000606113', and address '201 STATES LANE BEECHVILLE NS 201 STATES LANE'. A 'Pending' status tag is visible. Below the header are three tabs: 'General', 'Teams' (selected), and 'Comments'. The 'Member Teams' section lists four historical teams:

Team Name	Season
U13 A ★ U13 - A	2021-2022
U13 A ★ Under-13 (U13) A Competitive	2020-2021
SVMHA ATOM AA (WHITE) ★ Under-11 (U11) ATOM Competitive	2019-2020
ATOM B ORANGE ★ Under-11 (U11) B Competitive	2018-2019

# IMPROVEMENTS

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**MEMBER LIST** - You can now export the search result of the member list in an excel file. After you have run a search from the Export button you can download an excel file of the members.

**REPORTS** - The account (identity) used to do a transaction for registration and clinics is now added to the reports. That way you can extract the email that was used while doing the registration. Note that this email will be blank if the transaction was done manually by a registrar.

**CLINIC** - In the clinic attendee report, we added the location of the clinic in the drop-down selection.

**ONLINE STORE** – You can now search from the list of registration and transactions in the online store, and you can now filter by any information that is displayed in the list. There is also the option to export in excel that will allow you to download the full registration report from that page.

# IMPROVEMENTS

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MY ACCOUNT – Improvements to the management of the credit card in the vault for Paysafe have been made. You can now add, edit and delete a card in the vault. Upgrades have also been made when change the expiry date of a card. Processing of the card will now take place at the time of the transaction instead of processing that overnight.

REGISTRATION - The window to edit the installments now allows for reprocessing a pending installment and to change the date on a past installment to move it in the future.

INSTALLMENT MANAGEMENT – You can now change the date and the payment method on each installment. Next week you will be able to void a balance owed on a transaction. NOTE: Registrar's that have transactions that need to have a balance cancelled, you can now change the installment to CASH as the payment method and next week you will be able to void the balance.

INSTALLMENT MANAGEMENT – Registrar's can now review the instalments that are not processed and reprocess them from the installment view.

# IMPORTANT

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***Please Note:***

*When printing the roster in PDF – Under Organization Information – The contact person listed will be the LAST person that was entered on the Staff Tab of your organization.*

# HCR 3.0 STATS

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HCR 3.0 stats – June to October

Number of Registrations: 312,008

Number of Teams created: 30,667

Number of Clinics set up: 1904

Transfers completed by Month:

June: 3833

July: 6083

August: 13204

September: 32735

October: 8319



## Hockey Canada Registry



# HCR 3.0 - Newsletter

